

Repair & Maintenance



Emergency & Repair

- Zenith operate a full 24 HOUR X 365 days a year Emergency Call Out Service
- All our vehicles have the latest tracking equipment thus ensuring a speedy response
- We guarantee to attend between 2-4 hours and if a full repair is not possible to effect our fitters will, at the very least, give you security on the day.
- A quotation will then be issued for any further work / parts required.
- We charge for travel, time on site and mileage and there is NO additional Call Out Fee. Details on request.
- When our office is closed any emergency calls will be transferred to one of our engineers without you having to dial another number.

Planned Maintenance

- It is a legal requirement to maintain industrial doors
- Failure to show evidence of maintenance could mean Prohibition and Enforcement Notices and fines up to £5000 or even imprisonment for 2 years.
- "Safety in Use" the new European CEN Standard Legislation states that all types of door should be maintained in an efficient state, in efficient working order and good repair.
- By having your doors maintained properly ensures that they are kept in good working order (which often eliminates expensive repairs).
- Zenith look after a large range of Companies within the South West consisting large multiple sites to single doors.
- Zenith can plan for you a regular maintenance programme, frequency is dependant upon usage. Details on request.
- All our Engineers are able to service all types of industrial and commercial shutters and doors.
- A duplicate Service Certificate for each door serviced is produced with one copy for your records and one copy being kept by Zenith for up to 7 years.

For further information as to why planned maintenance is essential please visit DHF at www.dhfonline.org.uk